



TERMS AND CONDITIONS

Między Drzewami", Łupstych 1F, 11-041 Olsztyn

§ 1. GENERAL CONDITIONS

1. These Regulations shall apply within the premises of the "Między Drzewami" Facility in Łupstych 1F (hereinafter referred to as the "Facility").
2. These Regulations (hereinafter referred to as the "Regulations") and other regulations applicable at the "Między Drzewami" Facility constitute an integral part of the agreement between the Guest and the Facility, which is concluded upon acceptance of the reservation by the Facility, or in the absence of a prior reservation - from the moment the Guest actually starts using the services of the Facility, in particular from the moment of receiving access to the Apartment.
3. By entering into the agreement, the Guest confirms that he/she has read and accepted all the provisions of these Regulations, and that he/she takes responsibility for ensuring that the provisions of these Regulations are observed by all persons staying with the Guest at the Facility.
4. These Regulations are available on the Facility's website: <https://miedzydrzewami.pl/> and in the Apartment.

§ 2. CHECK-IN

1. Check-in at the Facility starts at 16:00. Check-out until 10:00.
2. The Guest may request the duration of a stay, but no later than at 15:00 on the day preceding the end of the stay at the Facility. However, the Facility does not guarantee the possibility of extending the stay free of charge.
3. The Facility reserves the right to refuse to extend the stay, in particular in the event of the Guest's non-compliance with the Facility's Regulations, the Guest's failure to make full payment for the stay to date, and in the event of a lack of room availability.
4. If the Guest exceeds the check-out time without the Facility's consent to extend it, the Facility shall charge an additional fee of 50 PLN for each hour of extension. Detailed information on extending the stay is available at the reception desk.
5. The Guest may not transfer the room to third parties, with the exception of persons registered/reported with him/her.
6. Reservations can be made online.

§ 3. SERVICES PROVIDED BY THE FACILITY

1. The Facility provides services in accordance with its category and standard.
2. In case of any reservations regarding the quality of services provided by the Facility, we kindly ask Guests to report them immediately to the owner of the Facility.
3. The Facility is obliged to provide:
 - appropriate conditions for full and unrestricted rest,
 - safe stay of Guests, including the security of information about Guests,
 - professional and courteous service in the scope of all services provided by the Facility,
 - technically sound Apartment; if any defects are found in the house, the Facility will first attempt to repair them; if this is not possible within a reasonable time, the Facility will make every effort to replace the Apartment with one of at least the same standard or otherwise minimize the inconvenience.

4. In addition, upon request of the Guest, the Facility provides the following free services:
 - access to the Internet and selected TV programs on the premises of the Facility,
 - rental of a baby cot for a Guest staying at the Facility with a small child, provided that such a need is reported at least one week before the start of the stay,
 - the possibility of parking the Guest's car on the unguarded parking lot belonging to the Facility - after the Guest has provided the registration numbers of the vehicles (maximum of 2 cars per 1 apartment).

§ 5. RESPONSIBILITY OF THE FACILITY AND GUESTS

1. Minors should be under the constant supervision of adults while on the premises of the Facility. The guardian is fully responsible for the safety of the minor on the premises of the Facility.
2. The Guest shall be materially liable for any damage or destruction to equipment or technical devices caused by his/her fault or by the fault of persons visiting him/her.
3. The Facility reserves the right to charge the Guest for any damage caused by him/her. The amount of the charge will be equal to the value of the damage incurred by the Facility.
4. The Facility shall not be liable for any damage or loss of property or vehicle belonging to the Guest, including items left in the apartments.
5. Items left by the Guest in the apartment may be sent back by the Facility at the Guest's expense, only if the Guest orders a courier service and informs the Facility of this. If such a request is not received within 1 month from the date of check-out, these items become the property of the Facility. Food items can be stored for a maximum of 24 hours from the date of check-out.
6. The Guest should immediately notify the reception desk in case of damage.
7. The Facility shall not be liable for the availability of services offered to Guests by third parties not related to the Facility - unless they are expressly confirmed by the Facility.

8. For safety reasons, the Guest should always close windows, turn off all electrical receivers, turn off taps, and make sure the doors are closed before leaving the Apartment.
9. For fire safety reasons, it is forbidden to use open fire, as well as to use heaters or similar devices in the rooms that are not part of the Apartment's equipment.

§ 6. PERSONAL DATA PROCESSING

Based on the provisions of Art. 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) - hereinafter referred to as GDPR, the Facility informs that:

1. The administrator of personal data specified in these Regulations is Agnieszka Śladowska, 11-041 Olsztyn, ul. Perkoza 5;
2. The personal data controller can be contacted via email address kontakt@miedzydrzewami.com;
3. Personal data will be processed for the purpose of fulfilling the agreement concluded between the Facility and the Guest, and any potential claims by the administrator arising from this agreement, on the basis of Article 6(1)(b) GDPR (in relation to the Guest's personal data) or Article 6(1)(f) GDPR (in relation to personal data of other persons);
4. In the case of personal data of persons other than the Guest, the legitimate interest pursued by the administrator and the Guest as a third party is the performance of the agreement;
5. The recipients of personal data may be the administrator's legal and economic advisors, as well as auditors and other entities to the extent necessary to achieve the purposes set out above in point 3;
6. Personal data will be stored for the period necessary to achieve the purposes set out above in point 3, but not less than for the entire duration of the agreement. This period may be extended each time for the time necessary to pursue claims by the administrator or to defend against such claims;

7. The data subject has the right to request access to his/her personal data and to rectify or supplement them, and also - in cases provided for by law - to erase or restrict processing, or to object to processing, and the right to data portability;
8. The data subject has the right to lodge a complaint with the supervisory authority - the President of the Personal Data Protection Office;
9. Providing data is voluntary, however, providing it is necessary for the purpose of fulfilling the agreement.

§ 7. OTHER CONDITIONS

1. The Facility has a quiet time from 10:00 PM to 7:00 AM the next day.
2. Guests' behavior should not disturb the peaceful stay of other Guests. The Facility may refuse to continue providing services to a person who has violated this principle. It is strictly forbidden to organize events such as bachelorette parties, bachelor parties, etc. at the Facility.
3. Dogs are allowed at the Facility after informing the reception desk in advance and for an additional fee. The Facility accepts only dogs not covered by the Regulation of the Minister of Internal Affairs and Administration of April 28, 2003 on the list of dog breeds considered aggressive. Dogs on the premises must always be under the owner's supervision and on a leash.
4. Taking dogs out onto the Facility's grounds is prohibited.
5. The dog should have its own feeding utensils and a bed.
6. The Facility does not accept other animals.
7. Smoking tobacco products and e-cigarettes is strictly prohibited within the Facility (houses and common outdoor area). Violation of this prohibition entitles the Facility to charge the Guest a de-aromatization fee of PLN 500.
8. The Facility may refuse to accept a Guest who during a previous stay grossly violated the Regulations or good manners, including causing damage to the property of the Facility or other Guests, or if at the time of check-in he/she

behaves in a way that justifies suspicion that his/her manner of being, personal hygiene, or level of culture may cause discomfort for other Guests.